

ENHANCE EMERGENCY MANAGEMENT







Next Gen 911 - Stay Safe, Protect Public



OVERVIEW

As a part of its Integrated Communications Platform, Vocal IP's Next Gen 911 service prepares your organization to handle any emergency. Vocal IP has you covered with automatic caller location detection. Receive instant alerts when a 911 call is placed from your phone system. Expand your emergency readiness with instant conference bridge reaching out with one action to emergency management team in case of an incident.

FEATURES

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Location Detection
 Automatic near real-time monitoring of phone registration and location change events
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Any IP Phone Type
 Detects location of hardware IP phones as well as softphones installed on smartphones and computers
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Customizable Alerts
 Instant notifications when 911 is dialed via text (SMS), email or on-screen alerts
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Alert Levels
 Alerts broken out per floor, building, campus, or organization-wide
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Location Validation
 Addresses changes are validated through NENA* & MSAG**
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Compliance
 Meets Kari's Law and RAY BAUM's Act communication & safety requirements

ADDITIONAL CAPABILITIES

Crisis Hotline	
✓	Instantly created by placing outbound calls to all Public Safety/Emergency Management stakeholders and merging them into one conference bridge
✓	Instant stakeholder SMS and e-mail alerts to join hotline
✓	Predefined emergency types to get the right people on the hotline
✓	Multiple hotlines for different stakeholder groups
Geofencing	
✓	Instant alerts for 911 calls made from any phone including personal cell phones within predefined property boundaries
✓	Public Safety/Emergency Management will be notified of 911 call
✓	Each notification provides the enterprise with information of when a call was placed and where with an overhead view of the property
✓	Alerts sent to the enterprise do not contain the phone number or any other personal information about the caller

BEST FOR

Education		
✓ K-12 School Safety	✓ Higher Education School Safety	
Enterprise		
✓ Airports	✓ Malls & Retail	
✓ Manufacturing	✓ Refineries	
Public Venues		
✓ Amusement Parks	✓ Beaches	✓ Arenas & Stadiums
✓ Parks	✓ Resorts	✓ Casinos
✓ Golf Courses	✓ Convention Centers	✓ Overnight Hotels
Medical Facilities		
✓ Assisted Living	✓ Clinics	✓ Hospitals
Government Facilities		
✓ State	✓ Local	✓ Federal