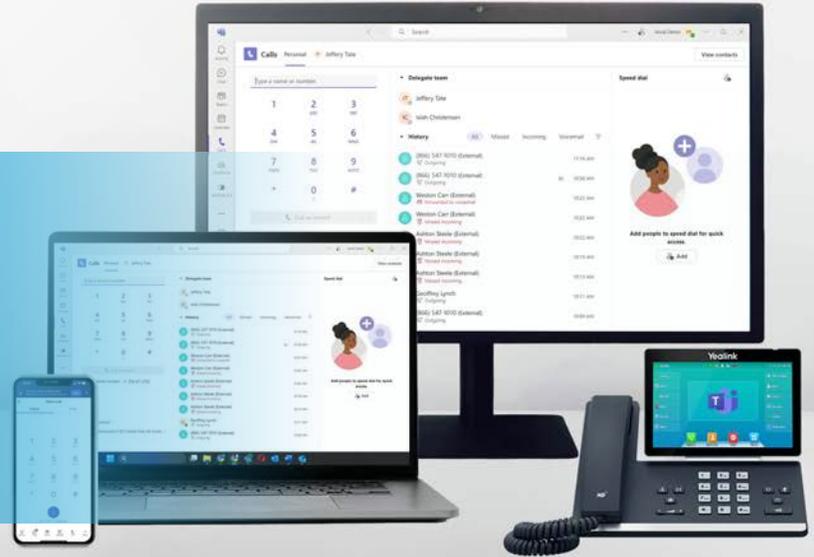


# MS TEAMS INTEGRATION

Unify Telephony and Collaboration for a Seamless Experience



## OVERVIEW

Empower your organization with an integrated solution that combines Vocal IP's advanced VoIP features with the powerful collaboration tools of Microsoft Teams. Whether you're working with internal or external users, this integration creates a single platform that simplifies communications, boosts productivity, and reduces costs. With over 100 telephony and communication features, our solution enhances native MS Teams capabilities, ensuring your team has the tools it needs to succeed.

## BENEFITS



### Enhanced Functionality

Gain access to over 100 advanced VoIP and unified communications features that go beyond Microsoft Teams' native options



### Lower Costs

Save money with our cost-effective solution, which offers more advanced features at a lower price than Microsoft Package



### Seamless Integration

Fully integrates with Microsoft Teams for effortless communication across voice, video, and chat



### Custom Solutions

Customize your system with tailored call flows, auto-attendants, and call center setups



### Full Project Support

Enjoy hands-on onboarding and seamless implementation with dedicated project management

## FEATURES

Telephony	
✓ Caller ID Name Delivery	✓ Multiple Numbers/Extensions
✓ IP Phone Support (Office/Home)	✓ Shared Line Appearance Support
✓ Group Paging	✓ Spam Caller Blocking
✓ Receptionist Dashboard	✓ Call Scenarios & Routing
✓ One-Click Calls from Teams	✓ Call Recordings Access
✓ Speech Analytics (Transcription & Analysis)	
Customization & Control	
✓ Flexible Call Flows	✓ Custom Auto-Attendants
✓ Call Queues & ACD	✓ Hunt Groups
✓ Receptionist Dashboard	✓ Advanced Call Routing
Security & Compliance	
✓ Single Sign-On (SSO)	✓ Multi-Factor Authentication (MFA)
✓ Automated Archiving	✓ Encrypted Call Recordings
✓ Role-Based Access	✓ NextGen 911 Alerts
Statistics & Analytics	
✓ Real-Time Reporting	✓ Statistics Integration in Teams
✓ Call Recording Analytics	✓ Speech Analytics
User Management	
✓ Admin Control Panel	
✓ Multi-Device Management	
✓ User Role Assignments	