

# VOICE AS INTEGRATED SERVICE

Empowering Communication,  
Seamlessly Integrated



## OVERVIEW

Voice as an Integrated Service (VAIS) revolutionizes business communications by harnessing the robust capabilities of VoIP technology. VAIS provides a unified, feature-rich platform that integrates seamlessly with your existing infrastructure, streamlining communication flows and elevating productivity. Its intuitive design facilitates effortless adoption, ensuring a smooth transition to a more connected and collaborative work environment.

## BENEFITS

-  **Unified Communications**  
One platform for calls, messages, fax, and more, ensuring smooth and efficient communication
-  **Scalable Solutions**  
Easily adapts to the evolving needs of businesses, from small startups to large enterprises
-  **Cost-Effective**  
Eliminate the need for multiple communication tools and reduce overheads with our integrated approach
-  **Seamless Integration**  
Effortlessly integrate with your existing business tools and applications, ensuring a smooth workflow with minimal disruptions
-  **Enhanced Productivity**  
With tools like speech-to-text and call recording, your team can prioritize core tasks, improving outcomes
-  **White Glove Support**  
Benefit from dedicated support and a user-friendly portal, ensuring you make the most out of your integrated voice service

## FEATURES

<b>Business Communication Platform</b>
✓ White Glove installation and Service
✓ Secure call recording and transcription
✓ Contact Center to enhance client experience
✓ Unified phone system across all properties and offices
<b>Integration Services</b>
✓ MS Teams
✓ Salesforce and other CRMs
✓ On-demand integration with property management software
<b>Emergency Services</b>
Next Gen 911 - automatically detect changes to phone locations for
✓ more accurate information to local emergency management centers and public safety answering points (PSAPs) in the event of a 911 call
Geo-fenced Location: Detailed notifications with specific caller
✓ location to local emergency management teams on 911 calls (from any cell phone) made within a geo-fenced area
Instant conference calls with emergency management teams in the
✓ event of 911 call placed from a phone system or a cell phone in a geo-fenced area